

Privacy Notice

Pallidus cares about your privacy. For this reason, we only use personal data as needed to conduct business around our products and services. Our privacy policy is intended to describe the type of information you provide us, and how we use and share that information. By using our website or other Pallidus services, you agree to the policies and practices as described in this Privacy Policy

This privacy notice discloses the privacy practices for Pallidus Inc. This privacy notice applies solely to information collected by this website, except where stated otherwise. It will notify you of the following:

- What information we collect;
- With whom it is shared;
- How it can be corrected;
- How it is secured;
- How policy changes will be communicated; and
- How to address concerns over misuse of personal data.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g., to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. We will provide individuals with reasonable access to their personal data to allow individuals the opportunity to correct, amend or delete personal data where it is inaccurate, or has been processed without your consent. A request may be denied under certain circumstances, such as where the burden or expense of providing access would be disproportionate to the risks to the privacy of the individual in the case in question, or where the rights of persons other than the individual would be violated. Subject to the foregoing, you can do the following at any time by contacting us via the email address or phone number provided on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security

We take reasonable precautions to protect your information. When you submit sensitive information via the website, your information is reasonably protected both online and offline. While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job

30 Corporate Circle • Albany, NY 12203 • 800-608-1314 • www.pallidus.com



(e.g, billing or customer service) are granted access to personally identifiable information. The computers/servers on which we store personally identifiable information are kept in a secure environment.

Notification of Changes

We may change this Privacy Policy from time to time by posting updates to our website. An update will be effective for any website use after the date of update. We encourage you review this Privacy Policy from time to time for possible changes.

Other Provisions as Required by Law

Numerous other provisions and/or practices may be required as a result of laws, international treaties, or industry practices. It is up to you to determine what additional practices must be followed and/or what additional disclosures are required.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 800-608-1314 or via email: <u>info@pallidus.com</u>.